

## Terms and Conditions

### 1. Definitions

1.1 "Company" refers to Deliver UK Ltd. 1.2 "Customer" refers to the party requesting freight forwarding services. 1.3 "Services" refer to all logistics, transportation, and freight forwarding services provided by the Company. 1.4 "BIFA Standard Trading Conditions" refers to the British International Freight Association's 2021 edition, which governs the Company's operations.

### 2. Payment Terms

2.1 All invoices must be paid within 30 days from the invoice date. 2.2 Any queries related to invoices must be raised within 7 days of receipt. 2.3 The Customer shall not contra-deduct any amounts from the invoices. 2.4 The Company reserves the right to charge interest at a rate of 6% on all overdue invoices. 2.5 Failure to abide by these terms may result in the immediate withdrawal of credit facilities.

### 3. Authorisation and References

3.1 The Customer consents to Deliver UK Ltd obtaining bank and trade references as part of its credit assessment process.

### 4. Acceptance of Terms

4.1 By engaging the Company's services, the Customer accepts Deliver UK Ltd's conditions of carriage. 4.2 The Customer agrees to abide by the Schedule of Charges included within this document.

### 5. Schedule of Charges

#### 5.1 Demurrage Charges

Vehicle	Cost	Payable
7.5T to Artic	£50	After 1 hour
Small van to Luton	£30	After 30 minutes

#### 5.2 Cancellation Fees

Vehicle	Notice Period	Charge
7.5T to Artic	Vehicle on site	100%
7.5T to Artic	Under 6 hours	75%
7.5T to Artic	Under 12 hours	50%
Small van to Luton	Vehicle on site	100%
Small van to Luton	Under 6 hours	50%



Deliver UK



ROAD



SEA



AIR



CUSTOMS

## 6. Liability and Conditions of Carriage

6.1 The Company operates under BIFA Standard Trading Conditions 2021 Edition, which is available upon request. 6.2 The Customer acknowledges that liability for loss, damage, or delays is limited as per BIFA's terms.

## 7. Governing Law and Jurisdiction

7.1 These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales. 7.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

By using our services, you agree to the above terms and conditions.

Any variation to the above terms must be authorised at Director level and confirmed in writing.